



# Medicare Advantage & Prescription Drug Plan

## FALL CONFERENCE & WEBCAST

September 8, 2016  
9:30 am – 4:30 pm EDT  
CMS Grand Auditorium

# AGENDA

8:30 am - 9:30 am	<b>CHECK-IN/BADGING</b>
9:30 am - 9:40 am	<b>Welcome</b> Stacey Plizga, PRI, Moderator
9:40 am - 9:45 am	<b>Opening Remarks</b> Sean Cavanaugh, Deputy Administrator and Director, Center for Medicare, CMS
9:45 am - 10:15 am	<b>Options for Adjusting Star Ratings for Audits and Enforcement Actions: Listening Session</b> Elizabeth Goldstein, Medicare Drug Benefit and C&D Data Group, Center for Medicare, CMS Michelle Ketcham, Medicare Drug Benefit and C&D Data Group, Center for Medicare, CMS Alice Lee-Martin, Medicare Drug Benefit and C&D Data Group, Center for Medicare, CMS Sarah Gaillot, Medicare Drug Benefit and C&D Data Group, Center for Medicare, CMS
10:15 am - 10:45 am	<b>Medicare Advantage Application Operational Changes (Panel)</b> Stacy Davis, Medicare Drug & Health Plan Contract Administration Group, Center for Medicare, CMS Theresa Wachter, Medicare Drug & Health Plan Contract Administration Group, Center for Medicare, CMS Marty Abeln, Medicare Drug & Health Plan Contract Administration Group, Center for Medicare, CMS
10:45 am - 11:45 am	<b>Improving Operations Through Audits</b> Michael DiBella, Medicare Parts C and D Oversight and Enforcement Group, Center for Medicare, CMS Jennifer O'Brien, UnitedHealthcare Kate Metzler, UnitedHealthcare Alison Green, UnitedHealthcare Jennifer Smith, Medicare Parts C and D Oversight and Enforcement Group, Center for Medicare, CMS
11:45 am - 12:45 pm	<b>LUNCH BREAK</b>
12:45 pm - 1:30 pm	<b>Online Provider Directory Review</b> Jeremy Willard, Medicare Drug & Health Plan Contract Administration Group, Center for Medicare, CMS Christine Reinhard, Medicare Drug & Health Plan Contract Administration Group, Center for Medicare, CMS
1:30 pm - 2:15 pm	<b>Care Coordination Measure Development</b> Donna Williamson, Medicare Drug & Health Plan Contract Administration Group, Center for Medicare, CMS Susan Radke, Medicare Drug & Health Plan Contract Administration Group, Center for Medicare, CMS Sarah Pedersen, IMPAQ International, Inc. Erin Giovannetti, National Committee for Quality Assurance (NCQA)
2:15 pm - 2:45 pm	<b>Reducing Inappropriate Billing of Qualified Medicare Beneficiaries (QMBs)</b> Kim Glaun, Federal Coordinated Health Care Office, CMS
2:45 pm - 3:00 pm	<b>AFTERNOON BREAK</b>
3:00 pm - 3:20 pm	<b>Overview of the Comprehensive Addiction and Recovery Act (CARA)</b> Lisa Thorpe, Medicare Drug Benefit and C&D Data Group, Center for Medicare, CMS Chad Buskirk, Medicare Drug Benefit and C&D Data Group, Center for Medicare, CMS
3:20 pm - 4:00 pm	<b>Anti-Discrimination Rules and Regulations</b> <ul style="list-style-type: none"> <li><b>Communication for People with Disabilities (Section 504)</b> Randy Brauer, Office of Hearings, CMS Jim Slade, Office of Hearings, CMS</li> <li><b>Communication for People with Limited English Proficiency (Section 1557)</b> Arlena Williams-Smith, Medicare Drug &amp; Health Plan Contract Administration Group, Center for Medicare, CMS</li> </ul>
4:00 pm - 4:30 pm	<b>Open Q &amp; A Session</b>
4:30 pm	<b>CLOSING REMARKS</b>

we support **GO GREEN**